



# City of Rolling Hills Estates, CA (9933) Business License Tax Schedule and Frequently Asked Questions (FAQs)

## Thank you for doing business in the City of Rolling Hills Estates.

All businesses transacting or carrying on any business in the City of Rolling Hills Estates must pay for and/or obtain a business license.

### Businesses in city limits:

For businesses based in Rolling Hills Estates, a BUSINESS USE PERMIT may be required through the Planning Department at City Hall. City approval and all other license pre-requisites must be met before a business license can be issued.

A license may not be transferred to another person.

Business License Taxes are non-refundable.

### How to file:

- **Preferred Method:** To remit payment online: Go to <https://rollinghillsestates.bizlicenseonline.com/>. Complete a simple registration, file and pay online.

Payment Methods Available Online:  
ACH Debit (Checking or Savings)  
Credit Card (Visa, MasterCard, Discover)

- **To remit payment by form:** Complete a new or renewal business license application. Applications can be found on our website at [www.avenuinsights.com](http://www.avenuinsights.com).
- **Online Filing:**  
<https://rollinghillsestates.bizlicenseonline.com/>

Click on the following (or scroll to the bottom of the document) to see more information on the following topics:

- [Tax Schedule and Calculations](#)
- [Definition of 'Gross Receipts'](#)
- [FAQs](#)
- [Municipal Code](#)

## Important Information

### For your information:

**License Due Date:** Renew annually on January 1<sup>st</sup>.

**License Delinquent Date:** Licenses are considered delinquent on or after February 1<sup>st</sup> of each license year.

**License Expiration:** Annual licenses expire December 31<sup>st</sup> of each year and must be renewed annually. Temporary licenses expire per the date printed on the official license.

**To prevent a delay in the issuance of a license, please note the following:**

- A license based on gross receipts cannot be issued until the prior year gross receipt amount is provided, the license is paid in full and all other required pre-requisites are met.
- Business license categories that require City approval, additional certification and/or documents cannot be issued until such approval/documentation is received and the license is paid in full.
- New businesses and those businesses with a change in physical location or new owner must be City approved before licenses can be issued. Licenses will remain in a hold status until approval is authorized and the license tax is paid in full.

## Customer Service

Toll Free Phone: (866) 240-3665

Toll Free Fax: (855) 219-4338

Se habla español.

Email: [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com)

Website:

<https://rollinghillsestates.bizlicenseonline.com/>

Mail to address:

Avenu Insights & Analytics  
City of Rolling Hills Estates  
Business License Division  
373 E. Shaw Avenue, Box 367  
Fresno, CA 93710

Make checks payable to "Tax Trust Account"

**City of Rolling Hills Estates, CA**  
**Renewal License Application Tax Schedule**  
 Questions? Contact Customer Service toll free at (866) 240-3665  
 or email [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com)

Instructions: Choose the business category below that best describes your business activity.

## Tax Schedule and Calculation

### New Businesses Annual Business License

Under Rolling Hills Estates Municipal Code all persons doing business in the City must obtain a business license and pay the applicable tax. However, any person doing business in the City at a fixed location will be exempt from paying the first calendar year, or portion or thereof business license tax, as long as such business is permanently established in the City. All such businesses will, however, be subject to the City's business license requirement under Chapter 5.04 of the Municipal Code and must pay any additional fees required to obtain such annual license.

New businesses with a fixed location in the City of Rolling Hills Estates may require a Conditional Use Permit. Please visit the Planning office at City Hall.

### Annual Business License Tax Based on Gross Receipts

Schedule No.	Business Category/ Schedule Description	Annual Business License Tax
750.00	All Other Business Not Elsewhere Classified	All Other Businesses Not Elsewhere Classified are subject an annual business license tax of \$1.00 per every \$1,000 of gross receipts. Minimum tax \$150.00.
746.00	Landlords-Commercial/Industrial (Less than 100,000 sq. ft.)	Every person engaged in the business of leasing property for commercial or industrial uses, that cumulatively leases one hundred thousand square feet or less of space, is subject to an annual business license tax of: \$2.00 per every \$1,000 of gross receipts. Minimum tax \$150.00.
746.01	Landlords-Commercial/Industrial (More than 100,000 sq. ft.)	Every person engaged in the business of leasing property for commercial or industrial uses, that cumulatively leases one hundred thousand square feet or more of space, is subject to an annual business license tax of: \$1.00 per every \$1,000 of gross receipts. Minimum tax \$150.00.
746.02	Landlords-Residential	Leasing of 4 or more residential dwelling units is subject to an annual business license tax of \$2.00 per every \$1,000 of gross receipts. Minimum tax \$150.00.
733.00	Professionals	Any person (not classified as a contractor) that provides a professional service that is licensed by the State of California is subject to an annual business license tax of \$1.00 per every \$1,000 of gross receipts. Minimum tax \$150.00.
732.00	Professionals – Massage Therapists/Parlors	Any person (not classified as a contractor) that provides a professional service that is licensed by the State of California is subject to an annual business license tax of \$1.00 per every \$1,000 of gross receipts. Minimum tax \$150.00. Must return a copy of your valid CAMTC certificate to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
730.02	Recreation/Entertainment	Business of recreation or entertainment is subject to an annual business license tax of \$3.00 per every \$1,000 of gross receipts. Gross receipts of less than one \$150,000.00 will be subject only to the minimum tax of \$150.00.
739.00	Residential Care Facilities	Residential Care Facilities and residential care facilities for the elderly are subject to an annual business license tax of \$2.00 per every \$1,000 of gross receipts. Minimum tax \$150.00.
742.01	Restaurants/Food Service	Preparation of food for sale and consumption on or off the premises is subject to an annual business license tax of \$0.50 per every \$1,000 of gross receipts. Minimum tax \$150.00.
731.00	Retail/Wholesale	Selling at retail or wholesale any commodity, goods, merchandise or wares is subject an annual business license tax on \$0.50 per every \$1,000 of gross receipts. Minimum tax \$150.00.

# City of Rolling Hills Estates, CA

## Renewal License Tax Schedule

Questions? Contact Customer Service toll free at (866) 240-3665  
or email [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com)

Instructions: Choose the business category below that best describes your business activity and follow the calculation instructions.

### City of Rolling Hills Estates Business License

Flat Annual Business License Tax			
Schedule No.	Schedule Description	Tax	Details
740.02	Contractors - General	\$350.00	Every person engaged in the business of a general building contractor or general engineering contractor as licensed by the Contractors State License Board of the California Department of Consumer Affairs or any successor agency is subject to an annual business license tax of \$350.00.
740.12	Contractors – General (Outside the City Contractors)	\$350.00	Every person engaged in the business of a general building contractor or general engineering contractor as licensed by the Contractors State License Board of the California Department of Consumer Affairs or any successor agency is subject to an annual business license tax of \$350.00.
740.03	Contractors - Other	\$100.00	Every person engaged in the business of a specialty contractor or subcontractor, other than a building contractor or general engineering contractor, as licensed by the Contractors State License Board of the California Department of Consumer Affairs or any successor agency is subject to an annual business license tax of \$100.00.
740.13	Contractors – Other (Outside the City Contractors)	\$100.00	Every person engaged in the business of a specialty contractor or subcontractor, other than a building contractor or general engineering contractor, as licensed by the Contractors State License Board of the California Department of Consumer Affairs or any successor agency is subject to an annual business license tax of \$100.00.
735.01	Delivery Service	\$250.00	Every person not having a fixed place of business within the city, and not otherwise classified, who delivers goods, merchandise or wares of any kind by vehicle or who provides any service by the use of vehicles in the city, is subject to an annual business license tax of \$250.00.
747.00	Home Occupations	\$50.00	Every person engaged in a home occupation is subject to an annual business license tax of \$50.00. New applicants under this category must complete the Home Occupation Form.
733.01	Horse Trainers Cat 1	\$300.00	Horse Trainers in residence at a public or private facility and do not use the City's public horse arenas. Must return your Hold Harmless agreement and current Liability Insurance to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
733.02	Horse Trainers Cat 2	\$450.00	Horse Trainers whose primary business is conducted outside of Los Angeles County and use the City's public horse arenas no more than once per week, and Horse Trainers who reside in the City of Rolling Hills Estates pay a business license tax of \$300.00 plus the \$150.00 permit fee. Must return your Hold Harmless agreement and current Liability Insurance to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
733.03	Horse Trainers Cat 3	\$550.00	Horse Trainers whose business significantly relies on the use of the City's public arenas and reside in Los Angeles County pay a business license tax of \$300.00 plus the \$250.00 permit fee. Must return your Hold Harmless agreement and current Liability Insurance to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
735.03	Landscapers and Gardeners	\$100.00	Every person engaged in the business of landscaping or gardening and who does not hold a specialty contractor's license is subject to an annual business license tax of \$100.00.
760.01	Motion Picture Photography		Businesses must complete the new business application and remit payment for the Motion Picture Photography business license tax at City Hall.
733.07	Real Estate Agents and Brokers	\$200.00	Every person engaged in the business of real estate sales or brokerage as licensed by the Bureau of Real Estate of the California Department of Consumer Affairs or any successor agency is subject to an annual business license tax of \$200.00.
760.00	Special Events/Temporary	\$35.00	Businesses must complete the new business application and remit payment of the Special Events business license tax at City Hall.
748.00	Exempt/Non Profit	\$0.00	Businesses seeking the Exempt/Non Profit status must present a new business application and their 501(c).3 or applicable IRS exemption documents. Exempt businesses are required to pay the State CASp \$4.00 fee.

# City of Rolling Hills Estates, CA

## Renewal License Tax Schedule

Questions? Contact Customer Service toll free at (866) 240-3665  
or email [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com)

### Special Events & Temporary Business License

Schedule No.	Schedule Description	Tax	Details
760.00	Special Events/Temporary	\$35.00/ per event	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .
760.01	Motion Picture Photography (Commercial Areas or Public Property)	\$1,000.00/ per day	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .
760.02	Motion Picture Photography (Non-commercial/non-public areas)	\$1,000.00/ per day	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .
760.03	Still Photography on City Property	\$200.00/ per day	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .
760.07	Solicitor's Permit (Commercial) – Per Day	\$50.00/ per day	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .
760.08	Solicitor's Permit (Commercial) – Per Quarter	\$200.00/ per quarter	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .
760.09	Solicitor's Permit (Commercial) – Per Year	\$500.00/ per year	Businesses must complete the new business application and remit payment for the business license tax at City Hall or by filing online at <a href="https://rollinghillsestates.bizlicenseonline.com/">https://rollinghillsestates.bizlicenseonline.com/</a> .

### Additional Fee

10.00	State CASp Fee	\$4.00	See FAQs for details.
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### Certifications and Additional Information

Contractors	Please return a copy of your valid Contractors State License to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
Professional Horse Trainers	Please return your Hold Harmless agreement and current Liability Insurance to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
Massage Therapist	Please return a copy of your valid CAMTC certificate to <a href="mailto:muniblsupport@avenuinsights.com">muniblsupport@avenuinsights.com</a> .
Special Events	The City of Rolling Hills Estates License Inspectors will conduct on-site inspections during the scheduled event to ensure compliance from participants.
Special Events	If you are a Special Event participant who is selling tangible goods, state law requires sellers to hold a California Seller's Permit and to hold a sub-permit for selling at a temporary location. For more information visit the Board of Equalization at <a href="http://www.boe.ca.gov">www.boe.ca.gov</a> .



# City of Rolling Hills Estates, CA

## Business License

### Frequently Asked Questions (FAQs)

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#### Who is Avenu?

Avenu Insights & Analytics is a private company that has been contracted by the City of Rolling Hills Estates to administer their business licenses beginning with the license year 2019. For information regarding the City of Rolling Hills Estates business license program, please contact Avenu at:

**Avenu Insights & Analytics**  
**City of Rolling Hills Estates Business License Division**  
**373 East Shaw Ave Box 367**  
**Fresno, CA 93710**

**Toll Free Taxpayer Support: (866) 240-3665**  
**Monday through Friday 8:30 am – 5:00 pm PST**  
**Fax: (855) 219-4338**

**Email: [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com)**

**Online Filing: <https://rollinghillsestates.bizlicenseonline.com/>**

#### Who is required to have a City of Rolling Hills Estates business license?

The City of Rolling Hills Estates welcomes new business enterprises, and values the many businesses that have made the City their home. Any person whose business is located in Rolling Hills Estates or conducts business in the City limits must obtain a business license. This applies to businesses operating from a place of residence (i.e., home-based businesses) or a commercial or office space. "Home occupation" means any use customarily conducted for profit entirely, within a dwelling and carried on by the inhabitants thereof, which use is clearly incidental and secondary to the use of the structure for dwelling purposes, which use does not change the character thereof nor adversely affect true uses permitted in the building of which it is part.

For information regarding exemptions, see Rolling Hills Estates Municipal Code Title 5, Chapter 5.04.

#### How does my new business obtain a business license?

1. Obtain the necessary use permit. Some businesses – including home-based and massage therapists may need to visit the Planning Department at City Hall to obtain their use permit.
2. Complete a New Business application.
  - o All New Business applications must pay in accordance to the Tax Schedules outlined based on the type of business being conducted.
  - o All New Businesses at a permanent location in Rolling Hills Estates fall under the first year exemption status and are only required to pay the \$4 State CASp fee.
  - o All New Business applications for businesses that do not have a permanent location in Rolling Hills Estates must pay the applicable business license tax, plus the annual CASp fee.
3. Sign and date the application.
4. Return the application to Avenu with your business license tax payment.
5. Note: All NEW APPLICATIONS must be approved by the City of Rolling Hills Estates before a business license can be issued. Additional approval may be required depending on the type of the business being conducted.

For questions concerning the business license process, contact Avenu toll free at (866) 240-3665 or [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com).

### **How is the business license tax calculated?**

Most business license categories are based on the previous year gross receipts. However, there are specific business categories based on a Flat Tax. For a list of the rate calculations, see the Business License Tax Schedule.

### **Is non-compliance penalized?**

Failure to file a renewal form by January 31<sup>st</sup> will result in a late Tax of 10% per month up to a maximum of 60% of the business license tax, of an annual license.

### **How long is my license valid?**

Annual licenses are valid through December 31<sup>st</sup> of each year for which they are renewed. Temporary licenses are valid for the date(s) specified on the official licenses.

### **How do I renew my business license?**

Avenu will mail customized renewal applications to businesses each year. However, a blank renewal application is also available on our website. If you need an application, click [here](#) to be redirected to our website [www.avenuinsights.com](http://www.avenuinsights.com). Double-check your business category/classification and your tax rate calculation prior to submitting your application and payment. Errors may delay the process.

**Renewal notices are only sent as a courtesy and businesses are still responsible for renewing their business license even if they do not receive a renewal notice. Failure to pay the annual business license tax before January 31<sup>st</sup>, may result in late fees. If you need assistance, please contact Avenu toll free at (866) 240-3665 or [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com).**

### **Where should I post my business license?**

If you have a fixed place of business, the license must be posted in a visible location. If your business is mobile, carry a license with you at all times while conducting business.

### **What are gross receipts?**

City of Rolling Hills Estates Municipal Code defines gross receipts as:

"Gross receipts" means gross income, as defined in the Internal Revenue Code, and includes the total of amounts actually received or receivable from sales and the total amounts actually received or receivable for the performance of any act or service, of whatever nature it may be, for which a charge is made or credit allowed, whether or not such act or service is done as a part of or in connection with the sale of materials, goods, wares or merchandise. Included in "gross receipts" are all receipts, cash, credits and property of any kind or nature, without any deduction therefrom on account of the cost of the property sold, the cost of materials used, labor or service costs, interest paid or payable, or losses or other expenses whatsoever. For a list of exclusions, please access the Rolling Hills Estates Municipal Code, Title 5, Chapter 5.04.

**My business is exempt. Do I still need a City of Rolling Hills Estates business license?**

Yes. Exempt and/or non-profit businesses must still apply and renew for an annual business license. Proof of IRS exemption must be provided annually. There is no license tax for exempt businesses; however, exempt businesses must still pay the annual CASp fee and submit it with a completed form. Once received, an official City business license will be issued to you. If your exemption status changes, you must contact the Business License Division toll free at (866) 240-3665 or [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com) for a review of any additional taxes due.

**What if I have more than one business or more than one location?**

If you own more than one business, a separate business license may be required for each type of business and for each location. Please contact Avenu for assistance.

**I live in Rolling Hills Estates, but my business is located outside the city limits. What are my liabilities for the City of Rolling Hills Estates?**

As long as you do not have a physical location inside the city limits of Rolling Hills Estates, there is no need to obtain a City of Rolling Hills Estates business permit. However, if you conduct any function of your business inside the city limits then a business license would be required. Note: The use of a PO Box in the City of Rolling Hills Estates for business purposes constitute conducting business.

**I have a physical location inside the city limits of Rolling Hills Estates; however, that location does not generate any gross receipts. Do I still need to obtain and pay for business license?**

Yes, if this business location is inside the city limits of Rolling Hills Estates and is primarily for clerical purposes and support and the actual business location is elsewhere, you will need to obtain a business license.

**My business entity (Corporation, LLC, Partnership, etc.) is entirely passive and/or dormant and it is just paying a minimum Tax to the Secretary of State. Is my business required to get a City Business license?**

Yes, if your business is registered with a Rolling Hills Estates location/address and as active with the Secretary of State and reporting on a business return with the FTB and IRS, it will need to obtain a business permit and license. By maintaining a business entity within the City, whether transacting public business or not, it is considered operating a business.

**I just purchased a business. Can I use the business license from the previous owner?**

No, a business license cannot be transferred or re-assigned. As the new owner, you will need to apply for a new business license in your name.

### **What if I close or sell my business?**

Business licenses are NOT automatically canceled. We need to hear from you. You may email us at [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com), send written notification or call us toll free at (866) 240-3665. Please be prepared to provide the date that the business closed or was sold, the gross receipts up to that point and the name of the new owner if applicable.

### **What if I change the name of my business or add/delete owners?**

Please complete a new business application. If there is no change in FEIN, then a business license Tax normally does not apply for making updates to your account. However, if the FEIN changes for your business, it is considered a new business. New business taxes will apply.

### **What if my business has changed locations?**

If your business has a change of physical address, you must complete a new business permit application and obtain approval from the Planning Department before a business license can be issued. Upon approval, your business license can be updated to reflect the new location address and reissued.

### **How do I obtain a Federal Identification Number (FEIN)?**

If you have employees, you need to apply for a Federal Identification Number. Contact the local IRS Office or call toll-free (800) 829-1040.

### **Do I need to register my business name?**

In most cases, you must register your business name with the County Clerk. Before you file your Fictitious Business Name Statement, research the name to insure that the name is not currently being used by someone else. While this is highly recommended by the City, it is not a requirement for obtaining a business licenses.

### **What if I do not respond to the business license notices?**

If you do not respond, you may be in violation of the Rolling Hills Estates City Code. As a result, collection action may be initiated against you. The amount of any tax and penalty imposed shall be deemed a debt owed to the City.

### **I do not believe I conduct business in the City of Rolling Hills Estates. I want to be taken off your list so that I will not receive further notices regarding obtaining a business license. What do I need to do?**

Please contact Avenu for further information. You may contact us via email at [muniblsupport@avenuinsights.com](mailto:muniblsupport@avenuinsights.com) or call us toll free at (866) 240-3665.

### **Do state-licensed contractors also need a City of Rolling Hills Estates business license?**

Any person licensed as a contractor by the State Contractor's Board must obtain a business license if they are, (1) conducting business in the City; or (2) based in the City, whether conducting business in or outside of the City.



## **Do I need a seller's permit?**

Every business intending to sell tangible goods, wholesale or retail, commercial or home-based, sales or repairs – requires a California seller's permit. For more information, please visit the website of the State Board of Equalization at <http://www.boe.ca.gov/>

## **Do I need a Conditional Use Permit?**

If your business is located inside the City of Rolling Hills Estates, the following uses may be permitted, provided that in each instance a conditional use permit has been obtained in accordance with the procedures stated in Chapter 17.68 of this code:

1. Sale and/or servicing of trucks, motorcycles, other motor vehicles, trailers, including accessories and equipment related thereto, and the servicing of automobiles.
2. Food markets.
3. Automobile service stations.
4. Carwashes.
5. Bowling alleys.
6. Billiard and pool parlors.
7. Establishments serving alcoholic beverages.
8. Laundries and laundromats.
9. Hospitals.
10. Hotels.
11. Miniature golf courses.
12. Skating rinks.
13. Sale of ornamental stone.
14. Glass edging, beveling and silvering in connection with the sale of mirrors and glass-decorated furniture.
15. Garden plants, shrubs and garden supplies.
16. Parking structure or parking lot not conducted in conjunction with an existing business.
17. Restaurants.
18. Delicatessens.
19. Dancing/live entertainment facility, provided that the activity is subordinate to a restaurant facility.
20. Movie theaters.
21. Performing arts theaters.
22. Storage facilities.
23. Learning/tutorial center.
24. Medical and/or dental clinics.
25. Mixed-use projects in accordance with Chapter 17.37 of this code.
26. Churches may be permitted, provided that in each instance a conditional use permit has been obtained in accordance with the procedures stated in Chapter 17.68 of this code.
27. Schools may be permitted, provided that in each instance a conditional use permit has been obtained in accordance with the procedures stated in Chapter 17.68 of this code.
28. Single room occupancy (SRO) facilities may be permitted, provided that in each instance a conditional use permit is obtained in accordance with the procedures stated in Chapter 17.68 of this code and subject to the additional development standards identified in Section 17.37.040 of this code.

29. General residential care facilities may be permitted, provided that in each instance a conditional use permit is obtained in accordance with the procedures stated in Chapter 17.68 of this code and subject to the additional development standards identified in Section 17.37.040 of this code.

30. Senior independent living facilities, residential care facilities for the elderly, and skilled nursing facilities may be permitted, provided that in each instance a conditional use permit is obtained in accordance with the procedures stated in Chapter 17.68 of this code and subject to the additional development standards identified in Section 17.37.040 of this code.

### **Do I need an NPDES General Permit?**

Do you discharge pollutants from a point source to a water source of the United States? If so, you need an NPDES permit.

As authorized by the Clean Water Act (CWA), the NPDES Permit Program controls water pollution by regulating point sources that discharge pollutants into waters of the United States. Point sources are discrete conveyances such as pipes or man-made ditches. Examples of pollutants include, but are not limited to, rock, sand, dirt, and agricultural, industrial, and municipal waste discharged into waters of the United States. See section 122.2 of 40 Code of Federal Regulations (C.F.R.) for the actual definitions of point source, pollutant, and water of the United States.

The NPDES Program is a federal program which has been delegated to the State of California for implementation through the State Water Resources Control Board (State Water Board) and the nine Regional Water Quality Control Boards (Regional Water Boards), collectively Water Boards. In California, NPDES permits are also referred to as waste discharge requirements (WDRs) that regulate discharges to waters of the United States.

Since its introduction in 1972, the NPDES Program has been responsible for significant improvements to our nation's and state's water quality. You may obtain additional information about your legal obligations and how to comply with environmental laws at California Water Board: [https://www.waterboards.ca.gov/water\\_issues/programs/npdes/](https://www.waterboards.ca.gov/water_issues/programs/npdes/); United States Environmental Protection Agency: <https://www.epa.gov/npdes>.

### **Other Agencies Phone Numbers**

Better Business Bureau: (510) 238-1000

California Secretary of State

Main Number: (916) 653-3595

Corporations: Extension #1

Limited Liability Company, Limited Partnerships, Trade & Service Names: Extension #3

Notary: Extension #4

Contractors State License Board: (800) 321-2752

Child Care Licensing & Fingerprinting: (510) 622-2602

Community Care

1515 Clay Street, Suite 1102

Oakland, CA 94612

Small Business Development Center: (925) 646-5377

(Formerly called Business Resource Center, Private Industry Council of CCC)